

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

1-12. (canceled)

13. (original) A server, comprising:

- (a) means for receiving a request from a client; and
- (b) means for responding to the request by transmitting a program of instructions to the client, the program for enabling the client to:
 - (i) initiate the printing of a document by a printer;
 - (ii) detect if the printer encounters an alert condition while printing a document; and
 - (iii) if an alert condition is detected, display a selectable object for initiating a performance by the client of a specified function.

14. (original) The server of claim 13, wherein the object is a hyperlink.

15. (original) The server of claim 14, wherein the function is for assisting a user of the client in resolving the alert condition.

16. (original) The server of claim 14, further comprising:

- (c) means for receiving input, from a system administrator, that defines a hyperlink and associates the hyperlink to a particular type of printer alert condition; and wherein the program of instructions is further for enabling the client to display the defined hyperlink if the client detects that the printer has encountered the particular type of alert condition.

17. (original) The server of claim 14, wherein the hyperlink refers to a Web page that provides helpful information for resolving the type of error condition detected.

18. (original) The server of claim 14, wherein the alert condition is a paper jam condition and the hyperlink refers to a Web page that provides information regarding how to clear a paper jam in the printer.

19. (original) The server of claim 14, wherein the alert condition is a low consumable condition and the specified function facilitates the purchase of a replacement consumable.

20. (original) The server of claim 14, wherein the hyperlink is configured to facilitate communication between the client user and a specific individual.

21. (original) The server of claim 13, wherein the server is incorporated within the printer.

22.- 25. (canceled)

26. (original) A server, comprising:
apparatus for responding to a pre-defined request received from a client by transmitting a program of instructions to the client, the program for enabling the client to:
(i) detect if the printer encounters an alert condition while printing a document; and
(ii) if an alert condition is detected, display a hyperlink for initiating a performance by the client of a specified function for assisting a user in resolving the alert condition.

27. (original) The server of claim 26, wherein the program further enables the client initiate the printing of the document by the printer.

28. (original) A printing system, comprising:
(a) a printer operable to print a document and to serve a program of instructions to a client;
(b) a client operable by a user to request the program from the printer, the program enabling the client to:

(i) initiate the printing of a document using the printer;
(ii) if the printer encounters an error condition while printing the document, display a hyperlink for initiating a performance by the client of a specified function to assist the client user in resolving the alert condition.

29. (original) The printing system of claim 28, wherein the client is a personal digital assistance (PDA).

30. (original) The printing system of claim 28, wherein the client is a personal computer.

31. (original) The printing system of claim 28, wherein the hyperlink refers to a Web page that provides helpful information for resolving the specific type of error condition encountered by the printer.